



Royal Charleroi Sporting Club

INTERNAL REGULATIONS

General Provisions

Article 1

Any person entering the sports complex acknowledges having read these regulations, accepts them, and agrees to comply with them. The internal regulations are clearly and visibly displayed at the entrance of the sports complex.

Article 2

Any holder of an access ticket or a special authorization issued by the organizer enters the stadium complex at their own risk. The organizer cannot be held responsible for theft or any other accident.

Access to the Stadium Complex

Article 3

Any person presenting themselves at the stadium entrance must have a valid access ticket or a special authorization issued by the organizer. Access is granted only once per ticket. Everyone present in the stadium must always carry this access ticket or special authorization.

Article 4

The access ticket may indicate the assigned seat in the stand or area.

Article 5

Persons without valid access authorization or unable to justify their presence for legitimate reasons (e.g., security or emergency services) will be denied entry or immediately escorted out. The purchaser or transferee, and any prior holders of the access ticket or authorization, are jointly and severally liable with the final holder for any damage caused by the latter inside the stadium.

Control and Deposit

Article 6

Anyone entering or wishing to enter the stadium, including those with valid tickets or authorization, is subject to a check. Stewards may request same-gender individuals to voluntarily undergo superficial checks of clothing and baggage for items that could disrupt the event, pose safety risks, or disturb public order. Stewards may require the surrender of such items, which may be temporarily deposited and returned after the event. These deposits are voluntary and free of charge, and a ticket is issued for retrieval. Articles 1915 to 1954quater of the Civil Code apply.

Data

Article 7

In accordance with legal provisions: individuals entering or attempting to enter the stadium are informed that data may be collected and processed for safety reasons. Images may be captured, stored, and processed by police or the organizer to ensure safety, detect offenses, and identify perpetrators under the Football Law of December 21, 1998.

Article 8

Information pursuant to Article 14 of Regulation 2016/679 (GDPR):

- Data controller: ROYAL CHARLEROI SPORTING CLUB, represented by Mr. Pierre-Yves Hendrickx

- Contact: info@sporting-charleroi.be

- Legal basis and purpose: Football Law of 21/12/1998, aimed at detecting offenses and identifying offenders

- Categories: Any visual data from cameras that identifies or helps identify individuals
- Recipients: Data controller, police, and judicial authorities
- Retention: 6 months for relevant footage; 3 months otherwise
- Rights: Access, rectification, deletion, restriction, objection, portability
- Complaints: Contact the Data Protection Authority at contact@apd-gba.be
- Source: Stadium cameras in compliance with the Football Law
- Public accessibility of recordings: No

Prohibited Items or Goods

Article 9

Holders of an access ticket or special authorization, as well as persons present in the stadium, are prohibited from bringing, having, or possessing the following items:

- 1° Alcohol, drugs, or stimulants
- 2° Bottles, glasses, cans, or similar containers
- 3° Solid, liquid, or gaseous projectiles or explosives
- 4° Flammable products or aerosols
- 5° Pyrotechnic devices such as flares
- 6° Any weapon or dangerous, sharp, or blunt object
- 7° Any means that could disrupt order, endanger safety, or cause harm

Article 10

Animals are not allowed in the stadium without the consent of the safety officer.

Article 11

For safety reasons, the organizer reserves the right to:

- Assign a different seat than the one indicated on the ticket
- Interrupt or stop the match
- Temporarily retain spectators at the end of the match
- Evacuate all or part of the stadium
- Refuse access to anyone, even with a valid ticket

Prohibited Conduct

Article 12

In the stadium, it is strictly prohibited to:

- 1° Record sound or video for anything beyond personal, non-commercial use
- 2° Collect match, scouting, or statistical data without written permission
- 3° Enter unauthorized areas or stand in non-designated sections
- 4° Climb structures or stand on seats/benches
- 5° Engage in insulting, provocative, or discriminatory expressions
- 6° Block entrances, evacuation routes, or stairways
- 7° Conceal one's identity through disguise or camouflage
- 8° Sell food, beverages, or products without authorization
- 9° Throw or manipulate objects or substances toward the pitch or stands
- 10° Throw any object onto the pitch or in the stands
- 11° Smoke outside designated smoking areas
- 12° Urinate outside toilets
- 13° Cause harm to persons or stadium infrastructure
- 14° Hang banners, flags, or objects without approval or in restricted areas

In the event of a breach of these internal regulations, the club explicitly reserves the right to impose the maximum civil exclusion and to recover any damages from the person(s) responsible for the incident. This includes, but is not limited to, any material damage incurred, any administrative costs, any fine imposed by an URBSFA or UEFA body, any flat-rate damage compensation to be paid to the Pro League, any legal costs incurred by the club, etc.

Access Denial and Removal

Article 13

Access will be denied to individuals who:

- 1° Appear under the influence of alcohol, drugs, or stimulants
- 2° Have received a stadium ban
- 3° Show intent to disturb public order

4° Resist inspection or are found carrying weapons

5° Violate these regulations or ignore instructions

Article 14

If access is refused or a person is removed for safety reasons, neither the organizer nor ticket distributor is obliged to issue a refund.

Article 15

Anyone refused access or removed may be subjected to a civil stadium ban, organized nationally by the RBFA as coordinating sports federation on behalf of clubs or organizers. This is in accordance with the Football Law of December 21, 1998.

Specific Provisions for the Stade du Pays de Charleroi

Article 16

1° Stewards and security officials may verify the identity of spectators to ensure it matches the name on the ticket. Entry may be refused otherwise.

2° Prohibited:

- Bringing in food or drinks purchased outside the stadium
- Carrying bags larger than A4, unless for professional use (subject to inspection)
- Entering while wearing masks or clothing that obscures identification
- Throwing confetti or similar materials
- Displaying banners or coverings without prior approval, especially over ads, blocking views, or hiding identities

3° Choreographies (tifo, drums, megaphones, flags) require written request to Fan Coaching/SLO and Security Department, and must meet fire safety standards.

Flags are limited to single-pole, flexible, hollow sticks max 1.8m tall, unless approved.

4° Violations of the Football Law or ROI, or non-compliance with instructions, may lead to civil stadium bans.

Privacy details for data processing are available at www.sporting-charleroi.be

5° The club declines all liability for accidents. Ticket holders and transferees are jointly responsible for damages caused.

6° The organizer reserves the right to recover any damages, including fines imposed by RBFA, Pro League, UEFA, FIFA, and legal costs.

7° Wearing symbols (scarves, shirts, flags) of other clubs is strictly prohibited in home fan stands. A dedicated section exists for away supporters.